

Funeral Pricing Information

In accordance with Fair Trading (Funeral Pricing) Regulation 2022

Dear client,

Please understand that transparency around funeral processes and prices has always been important to us. Making information available online is important however we believe the very best way to make an informed decision about the combination of services that is right for you, and obtain an accurate cost proposal, is by meeting with a Funeral Director who will listen, explore your options and explain the detail and price without obligation.

PRESCRIBED FUNERAL GOODS AND SERVICES AVAILABLE

Transport of the deceased from the place of death to our mortuary care centre at any hour of any day (including public holidays).	\$500 (This amount is included in our professional service fee when the transfer is within 50 km of our mortuary care centre), an additional \$3.25 is charged for every km over 50 km. Where long distance transfers need to be coordinated additional charges will be based on individual circumstances.
Transport of the deceased from our mortuary care centre to the location of the service	\$100 (This amount is included in our professional service fee when the service venue is within 50 km of our mortuary care centre), an additional \$3.75 is charged for every km over 50 km
Transport of the deceased from the service venue to cemetery/crematorium	\$100 (This amount is included in our professional service fee when the service venue is within 50 km of the cemetery/crematorium), an additional \$3.75 is charged for every km over 50 km
The safe keeping of the deceased for the requested duration, in our purpose-built Mortuary Care Centre	\$400 for the duration as requested or required (up to 14 days) This amount is included in our professional service fee and is chargeable should we be engaged for 'transfer only' services.
Hire of a refrigeration plate	\$ not available – other professional interventions available
Coffins	We offer a range of coffins between \$1290 - \$4250
Metal caskets	\$3550 - \$12550
Timber caskets	\$3850 - \$12950
Shroud	Provided at N/C if family unable to provide personal clothing
Disposition Coffin – MDF board	\$690
Care and preparation of the deceased prior to funeral service	\$200 - this amount is included in our professional service fee (Ranges from \$200 to \$585) depending on level of professional mortuary care required or requested.
Full Embalming of deceased	\$880
Viewing of the deceased (during business hours)	\$NAC - A private viewing opportunity will be available during office hours Monday to Friday excluding public holidays.

DISBURSEMENTS

Note: these are 3rd party charges. Below are our reasonable estimates, which are subject to change. There may also be other disbursements that are not captured below.

Certified Copy of Death Certificate – Births, Deaths & Marriages	\$57.86
Cremation Certificate	Estimate charged by medical practitioner \$71.50
Cemetery Fees charged by;	Prices from
Toowoomba Regional Council	\$2950 – New plot including interment
Southern Downs Regional Council	\$3340 – New plot including interment
Western Downs Regional Council	\$2980 – New plot including interment
Garden of Remembrance – Example plot location in Olive Grove Section	\$4807 – New plot in Olive Grove including interment
Fees charged by Funeral Director when cemetery equipment is not provided by council or cemetery management	
Cemetery equipment – provide lowering device, and or shade and chairs etc.	\$495
Crematorium fees	
Darling Downs Cremation Service <i>(owned by TS Burstow Funerals Pty Ltd)</i> – Witness of insertion	\$830 \$NAC
Toowoomba Crematorium <i>(owned by Invocare)</i> includes 1 hour chapel hire – Witness of insertion – Cremation only	\$913 \$638 \$682
Newspaper notice – Toowoomba Chronicle <i>Cost depends on size of notice – generally ranges</i>	\$325 - \$450
Family limousine	\$ as per hire company
Flowers – generally range from a single rose to a mixed spray of flowers featured on the coffin/casket	\$10 - \$350

Disclosures

McGrath Funerals Funeral Home is located at 5 Mylne Street, Toowoomba, Qld 4350. McGrath Funerals is 100% locally owned by TS Burstow Funerals Pty Ltd and shares the mortuary care centre with Burstows Funerals at 1020 Ruthven Street, Toowoomba, Qld 4350.

Cremations arranged by McGrath Funerals are brought to our Crematorium at 1020 Ruthven Street, Toowoomba, or to any alternate crematorium stipulated by the client family.

Transportation of the deceased prior to burial or cremation will be in a specialised private mortuary vehicle* owned by our company and purpose built for its role. The deceased will be kept in our mortuary care centre and will only be transported for the purposes of the viewing or funeral service as per the final agreement. Where there is to be ceremonial transport of the encoffined deceased, a purpose built Hearse is supplied.

**When significant distance needs to be managed, a contracted long distance mortuary transfer service may be required. Our Company's high standards of equipment, presentation and conduct are used to select the correct specialist in this field.*

MCGRATH FUNERAL PACKAGES	Essential Care	Family Care	Complete Care
Transfer your loved one into our care at any hour of any day*	✓	✓	✓
Prepare and lodge all necessary documentation and apply for a certified copy of the death certificate	✓	✓	✓
Take care of cremation and permit fees	✓	✓	✓
Provide a simple coffin of standard dimensions*	✓	✓	✓
Arrange a private viewing in the McGrath Funeral Home*	✓	✓	✓
Arrange a single venue service at graveside or crematorium chapel, or complete at a venue of your choice (venue fees may apply)		✓	✓
Compile and place a death or funeral notice on the www.mcgrathfunerals.com.au website	✓	✓	✓
Arrange and print professional service sheets for the service*			✓
Arrange a celebrant or clergy to officiate the ceremony			✓
Supply an arrangement of flowers to place on the coffin			✓
Create a professional Photographic DVD Tribute*			✓
Provide 24 hour advice and support	✓	✓	✓
	\$3895	\$6195	\$7385

Please understand that the prices above include cremation fees. If burial is preferred, a price adjustment can be simply made.

*Please read these offerings in conjunction with 'Service Clarifications' below.

Service Clarifications

Our packages include:

- The transfer of your loved one into our care from within the Toowoomba Region at any hour of any day. *(Travel outside of the Toowoomba Region will incur additional costs.)*
- The cost of a simple coffin of standard dimensions *(dimensions up to 1900 mm long and 550 mm wide are regarded as standard, beyond these will incur additional costs.)*
- The preparation and lodging of all necessary documentation and application for a certified copy of the death certificate.
- Professional mortuary care and dressing of your loved one.
- A private viewing opportunity will be available during office hours Monday to Friday excluding public holidays.
- The payment of cremation and permit fees. *(If burial is preferred, a price adjustment can be made.)*
- Packages including service sheets *(up to 50 colour copies, A5, 4 pages)* and a Photographic DVD Tribute *(up to 30 photos)* will be professionally prepared and supplied **where families are able to provide necessary images, music, and text at the arrangement consultation or electronically 48 hours prior to the funeral.**
- Funeral timings will be made during normal cemetery and crematoria trading hours Monday to Friday excluding public holidays.
- Full payment of funeral costs shall be made prior to the funeral, Mastercard and Visa accepted. Funeral finance available.

The McGrath Funeral Care Packages have been created unashamedly to minimise cost. The Care Packages are simple in structure and allow for the efficient use of personnel to achieve significant financial savings for you. Professional standards and dignity are guaranteed at all times.

All these packages can be customised for a Traditional Service.

Professional Service Fee

Ranges from \$2495 - \$4580

Further information on the inclusions in this fee:

In the spirit of transparency and a desire to ensure you are well informed, a further explanation about our professional service fee is provided below. For most funerals in our care, our professional service fee is made up of 5 components discussed below. In circumstances where we are honouring a request for no ceremony or gathering (i.e. an unattended cremation), the professional service fee will only include components 1, 2 & 3.

- 1. McGrath Funerals expertise, skill, care and attention, and necessary overhead costs: (\$1500)** This component includes but is not limited to consultation with the family in our office or at your home; administrative, co-ordination and clerical services; preparation and lodgement of the registration of the death; application for a certified copy of the death certificate; a proportionate cost share for the provision and maintenance of necessary premises and equipment; maintenance of purpose built specialty vehicles e.g. mortuary transfer vehicle and hearse; compliance with current workplace health and safety requirements; ongoing training and development of our staff; telephone, electricity, gas, rates, taxes and insurances; workers compensation, compulsory superannuation; and standby and penalty rates for the availability of a 24 hour workforce.
- 2. Mortuary transfer vehicle & staff: (\$500)** To manage the local transfer of the deceased into our care at any hour of any day. Please note that should we be engaged for 'transfer only' services, an additional fee of **\$400** will apply, for the safe keeping of the deceased for the requested duration, in our mortuary care centre.
- 3. All necessary preparation, care and safe keeping of the deceased for the requested duration, in our purpose-built Mortuary Care Centre: (Ranges from \$495 - \$880)** depending on level of professional care required or requested.
- 4. Facilitating Funeral Ceremony:** Usually **\$1100**, however this fee can range from **\$700 - \$1500**. This component of the professional service fee includes higher administration complexity and overhead and the provision of funeral personnel required for the organisation and facilitation of viewings, ceremony and/or gatherings at the chosen location.
- 5. Local use of Hearse as required or requested – (\$200)**

Costs outside of professional service fee:

Printed Service Booklets

Catering Services

Cemetery equipment

Travel beyond 50 kms

Coffin/casket as selected

Payments on client's behalf: e.g. cemetery or cremation fees, flowers, funeral notices, clergy, celebrant & musician fees, audio visual hire for external venues, third party venue fees, after hour fees for ceremonies held at night, on public holidays or on weekends.

Please also note that our service fee includes GST of 10%